

# MacSense (NZ) Ltd

PO Box 302-777, North Harbour  
Unit I, 118 Bush Road, Albany  
Auckland  
Ph: (09) 414-1900  
Fax: (09) 414-1967  
Email: orders@macsense.co.nz

## Return Merchandise Authorisation Request

Company:	
Contact Name:	
Fax Number:	

MacSense Part No:	
Quantity Returned:	
Product Description:	
Serial Number(s):	
Date Purchased:	
MacSense Invoice No:	
Your Order Number:	

Replacement Required? Yes / no (circle one)

Fault Description	
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- (1). RMA numbers are only valid for seven days from date of issue.
- (2). A copy of this form should be returned with goods. The GRA number should be marked on the outside of the box when returning the goods.
- (3). Please package the goods well, you are liable for any damage caused during their return.
- (4). Non-faulty products will not be accepted for credit if returned in other than original packaging, or otherwise unsaleable.
- (5). Dealers ordering errors incur a restocking fee of the greater of either \$30.00 or 5% of the current value of the goods, to a maximum of \$150+GST. Freight will not be credited.
- (6). Issuing this RMA does not imply that we will replace or repair goods free of charge.
- (7). You may be charged for time spent diagnosing goods returned faulty which are not.
- (8). This RMA is subject to verification of warranty details and availability of stock.

Dealer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

<b>MacSense Use Only</b>	
RMA No:	_____
Authorised By:	_____
Date:	_____